

## QUALITY POLICY STATEMENT

Hartway Galvanizers is the trading member of the Bernard Hart Nominees Pty Ltd Group which specializes purely in service Hot Dip Galvanizing for the requirements of the industry.

Hartway Galvanizers undertakes the Hot Dip Galvanizing for a wide range of clients who in turn manufacture the steel product requirements for an extensive and varied market. Due to this fact it is essential that all customers expectations and needs are satisfied which shall include but not be limited to high customer service, coatings that meet the requirements of AS4680, AS1214 and to meet agreed turnaround periods. To ensure this is achieved Hartway Galvanizers has developed a full documented and operational Quality Assurance system which is in compliance with requirements of AS/ISO 9001. The documented system includes all facets of production from tendering through to final delivery.

It is the responsibility of the QA Manager to ensure that all personnel are aware of the quality system and the roles in which they must perform to meet quality objectives. The quality system shall be constantly reviewed via internal audits and management review meetings to ensure quality objectives have been established and are being met.

The review process shall ensure that the system is continuously being improved and the system is suitable for the purposes set out in the quality objectives.

Hartway Galvanizers will ensure that adequately trained personnel are used to verify product quality and that adequate testing facilities and equipment is used to test product quality.

We therefore trust that the quality System which we have implemented will serve both our Clients interests and the long term interests of the Hot Dip Galvanizing industry as a whole.

HARTWAY GALVANIZERS



BERNARD HART  
MANAGING DIRECTOR

Reviewed	Date