

QUALITY POLICY

It is the policy of Hartway Galvanizers Naval Base to consistently provide all products and services in accordance with the customer's specified requirements and applicable regulatory requirements.

The Company recognises that in order to maintain customer satisfaction, it must achieve all that has been specified and completely fulfil its obligations before seeking customer approval and acceptance. This will be undertaken through contract review to confirm the customer's needs and expectations, planning and controlling the managerial and technical aspects of the work, and verifying that the outcomes of the planning and control activities have been successful.

Hartway Galvanizers Naval Base also aims to achieve improved productivity, efficiency and quality by; having an effective and properly managed business management system that complies with ISO 9001, by ensuring that all staff are suitably trained and by implementing system improvement when deficiencies are identified.

The senior management of Hartway Galvanizers Naval Base is fully committed to the implementation and maintenance of this quality, safety and environmental system.

Measurable objectives and targets are set and regularly reviewed by management to enable continuous improvement throughout the Integrated Business Management System.

All Hartway Galvanizers Naval Base employees are responsible for the quality of their efforts and are required to comply with the company's business management system as outlined in the Integrated Business Management System Manual.

All employees shall be made aware of these requirements by their supervisors.